

Question 1

3.(b) 'Many aspects of a person's life are affected and influenced by the work that they do.'

- (i) Discuss **three** factors that influence a person's attitude to work. (18)
- (ii) Explain how a low level of job satisfaction might affect the individual. (12)

Question 2

3. (c) Voluntary workers play a major role in today's community.

- (i) Discuss the benefits of voluntary work to:
- the individual and
 - the community. (20)
- (ii) Explain the difference between paid work and unpaid work. (10)